

How to

Install PingID for Multi-Factor Authentication on an additional iOS device

Introduction

Multi-factor authentication (MFA) is a way to ensure our accounts are highly-secured with multiple layers of security. PingID is the tool Griffith uses to enable MFA. This guide will show you how to install PingID on an additional iOS device.

Step 1: Add your additional device

- 1 Close all open internet browsers. Open a new browser and login to the staff portal using your Griffith credentials.
- 2 When the Authentication screen opens, select **Settings**. You will see a similar screen as below depending on the device that you have previously set up with MFA.
- 3 The **My Devices** page will open and show the devices you currently have paired with your PingID account. To set up an additional device, select **+Add**.



