

1.0 Background to this document

1.1 This document sets out guidelines that cover the control of the supply and receipt of Internet access for educational purposes, that is primarily (but not exclusively) offered to visitors of Participating Organisations
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2.2.6 The ESP will work with the nominated eduroam technical contact of a participating organisation to test one or more of the following aspects (1) initial connectivity, (2) authentication and authorisation processes and (3) the authorised services offered, and review of the logging activities and the relevant authentication server configuration for compliance with the policy.

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listed herein and at the relevant ESP website in Schedule 1.

2.4.6 There is an expectation that the visited organisation will cooperate with the ESP.

2.6 User

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- (3) The authentication result returned by the authentication database;
- (4) The reason given if the authentication was denied or failed;
- (5) The value of the request's accounting status type.

4.2 The visited organisation must log all DHCP transactions, including

- (1) The date and time of issue of the client's DHCP lease;
- (2) The MAC address of the client;
- (3) The client's allocated IP address.

4.3 The visited organisation must keep a log of DHCP transactions for a minimum of three months. Access to

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(8) A url link to the relevant ESP website and posting of the eduroam logo and trademark statement;

(9) Where user activity is monitored, the visited organisation must clearly announce this fact including how this is monitored so as to meet with state or national legislation³, including how long the information will be held for and who has access to it.

(10) The contact details of the appropriate technical support that is responsible for eduroam services.

6.0 Communications

6.1 The home organisation must provide the ESP with contact details of two nominated technical contacts. Any changes to contact details must be notified to ESP in a timely manner.

6.2 The home organisation must designate a contact and their contact details to respond to security issues; this may be the same person designated as the nominated technical contact.

6.3 Each participating organisation must have at least one nominated contact subscribed to the ESP mailing lists

To enable access to eduroam service availability updates in real time for the eduroam monitoring service, institutions must create a generic email address "eduroam_ops_contact@inst.domain" so that any service availability alerts can be sent to appropriate contacts under the local control of the participating institution.

6.4 Participating organisations must notify the ESP in a timely manner of the following incidents; (1) security breaches; (2) misuse or abuse; (3) service faults; (4) changes to access controls (e.g. permit or deny of a user or realm) by emailing to the ESP support email address.

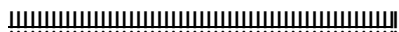
7.0 Authority, Compliance & Sanctions

7.1 The authority for this policy is the ESP who will implement this policy.

7.2 Any changes to this policy will be made in consultation with participating organisations via CAUDIT.

7.3 Connecting to the ESP authentication servers will be deemed as acceptance of this policy and relevant policies of the ESP. Any organisation that is currently connected will be given a period of one month's grace from the official ratification date of this policy by CAUDIT, to either continue to connect as a statement of acceptance of this policy or the removal of their authentication server connection(s) to indicate an inability to accept this policy at the present time.

7.4 In cases where immediate action is required to protect the integrity and security of the eduroam service, the ESP has the right to suspend the eduroam service or restrict eduroam access to only those participating organisations that can comply with the required changes. To do so, the ESP will notify participating



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organisations of such incidents, outages and remedial action to be taken on the relevant ESP mailing list.

7.5 The ESP will notify by email to the nominated technical and/or security contact of the participating organisation of any technical or policy breach or incident that requires resolution. Where such notifications are not acted upon in a timely manner, or where the breach or incident may impact on the security and integrity of eduroam, the ESP has the right to block eduroam access to that organisation.

7.6 Visited organisations may prevent use of their networks by all users from a particular home organisation by configuring their authentication server(s) 0 0.2445.m651 (er)9tec445.thei547 0 0 4 (c) 5lr.; se (as) 1 ces a 4 (v) -1

Schedule 1

“AARNet PTY LTD” is the eduroam Service Provider for Australia.

“AARNet PTY LTD” is the eduroam Service Provider for New Zealand.

“AARNet PTY LTD” currently manages the ESP website at www.eduroam.edu.au

“AARNet PTY LTD” supplies an ESP Support email address at support@eduroam.edu.au.

“AARNet PTY LTD” currently manages the following additional mailing lists

- (1) Eduroam participants list - er-participants-l@lists.eduroam.edu.au;
- (2) Eduroam technical list (e.g. technical contact) - er-tech-l@lists.eduroam.edu.au;
- (3) Eduroam site outage list (e.g. technical contact) - er-outage-l@lists.eduroam.edu.au;
- (4) Eduroam abuse list (security contact only) - er-abuse-l@lists.eduroam.edu.au.

Where eduroam services access the AARNet network infrastructure they will do so in accordance with the AARNet Policy on Allowed Access:

<http://www.aarnet.edu.au/library/Revised%20Access%20Policy%20040706.pdf>

The current eduroam Service Definition and Implementation Plan is GEANT GN2-07-327 “eduroam Service Definition and Implementation Plan”: http://www.eduroam.org/downloads/docs/GN2-07-327v2-DS5_1_1-_eduroam_Service_Definition.pdf.

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